

YOUR DETAILS

Name	
Address	
Telephone No.	
Mobile No.	
E-mail Address	

IN AN EMERGENCY

Emergency Contact – someone who can take responsibility for any decision regarding any treatment for your pet(s) if you are not available. If none, please write 'None Available'.

Name	
Address	
Telephone No.	
Mobile No.	
E-mail Address	

VETERINARIAN AUTHORISATION

Please enter your vet's details below:

Veterinarian Name	
Veterinarian Phone No.	

If your vet's is further than a five mile radius, or if you do not have a regular vet, we will take your pet(s) to our own vet: Penmellyn Vets, Henvver Road, Newquay.

Do you wish to be notified of any treatment your pet may need while you are on holiday? If so, please tell us your holiday contact number below:

Holiday Contact No.	
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During my absence, a representative from Higherwell Farm Small Pet Hotel will be caring for my pet(s) and has my permission to transport them to a Veterinary Surgery for consultation and treatment if so advised by the vet. I will be responsible for payment upon my return for any veterinary treatment.

My pet(s) have insurance *(please circle)*: Yes / No

Owner's Name

Owner's Signature

Date

YOUR PETS

Please enter the details of your pet(s) in the boxes provided below:

First Pet	
Type of Pet (<i>Rabbit, Hamster etc.</i>)	
Pet's Name	
Colour	
Sex	Age
Special Instructions, or other comments	
Names of your other pet(s) you wish this pet to be housed with, if any	
Date of Arrival	
Collection or Delivery? (<i>please circle</i>)	COLLECTION / DELIVERY
Date And Time Of Collection/Delivery	
Total Number Of Nights	

Second Pet	
Type of Pet (<i>Rabbit, Hamster etc.</i>)	
Pet's Name	
Colour	
Sex	Age
Special Instructions, or other comments	
Names of your other pet(s) you wish this pet to be housed with, if any	
Date of Arrival	
Collection or Delivery? (<i>please circle</i>)	COLLECTION / DELIVERY
Date And Time Of Collection/Delivery	
Total Number Of Nights	

YOUR PETS

Please enter the details of your pet(s) in the boxes provided below:

Third Pet	
Type of Pet (<i>Rabbit, Hamster etc.</i>)	
Pet's Name	
Colour	
Sex	Age
Special Instructions, or other comments	
Names of your other pet(s) you wish this pet to be housed with, if any	
Date of Arrival	
Collection or Delivery? (<i>please circle</i>)	COLLECTION / DELIVERY
Date And Time Of Collection/Delivery	
Total Number Of Nights	

Fourth Pet	
Type of Pet (<i>Rabbit, Hamster etc.</i>)	
Pet's Name	
Colour	
Sex	Age
Special Instructions, or other comments	
Names of your other pet(s) you wish this pet to be housed with, if any	
Date of Arrival	
Collection or Delivery? (<i>please circle</i>)	COLLECTION / DELIVERY
Date And Time Of Collection/Delivery	
Total Number Of Nights	

TERMS & CONDITIONS (HIGHERWELL FARM SMALL PET HOTEL COPY)

Payment – A £10 non-refundable deposit is required at the time of booking and payment for boarding must be made in full on the day of arrival by cash please. Payment for any veterinary treatment which may be required is due on the day of collection/delivery.

Refusals - All animals will be checked upon arrival for signs of illness, injury, parasites or pregnancy. We reserve the right to refuse to board any animal which we believe is not in good health or is showing signs of pregnancy, as this is not the proper place for them.

Vaccinations - Please bring with your rabbit a valid vaccination certificate against Myxomatosis and VHD. These are horrible diseases and we don't want them passing on to our other boarders.

Illness - In the event your pet or pets show signs of illness, we will contact you or your emergency contact immediately to discuss the situation. We accept no liability in the unlikely event your pet becomes ill or dies during their stay as all pets are vaccinated and the environment is safe and is kept clean. All pets are left entirely at the owner's risk.

If your pet requires veterinary attention, we will transport your pet(s) free of charge to your vet (if your vet is within 5 miles) or to our local vet. We will follow the advice of the vet regarding the treatment of your pet(s) and any vet's fees will be charged to you, the owner. Your pet(s) will be treated under your name and address. Payment for vet's fees is due when you collect your pet(s). Ill animals may be moved inside the house so that we can keep a close eye on them and provide better care.

Death - Small animals can sometimes pass away suddenly, so in the highly unlikely event your pet passes away during their stay, we will contact you or your emergency contact immediately and will do our utmost to follow your wishes. We accept no liability in the unlikely event your pet becomes ill or dies during their stay as all pets are vaccinated and the environment is safe and is kept clean, All pets are left entirely at the owner's risk.

Pregnancy - We take no responsibility for any pet's pregnancy as we keep all animals apart unless otherwise stated by you.

Non-Collection - In the event you do not collect your pet at the agreed date, or contact us within 7 days of the arranged date of collection, we reserve the right to seek to re-home your pet.

In the event you cannot collect your pet on the arranged date and you contact us telling us why and arrange a new date, you will be charged for each extra night's stay at the rates set out on our Price List page, although we may agree to waive this in exceptional circumstances.

I agree to the above Terms & Conditions.

Owner's Name

Owner's Signature

Date

TERMS & CONDITIONS (OWNER'S COPY)

Payment – A £10 non-refundable deposit is required at the time of booking and payment for boarding must be made in full on the day of arrival by cash please. Payment for any veterinary treatment which may be required is due on the day of collection/delivery.

Refusals - All animals will be checked upon arrival for signs of illness, injury, parasites or pregnancy. We reserve the right to refuse to board any animal which we believe is not in good health or is showing signs of pregnancy, as this is not the proper place for them.

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Owner's Signature

Date